

## Investor Complaints Data by Depository Participant - Annexure C

Data for every Month ending - May 22

SN	Received from	Carried forward from Previous Month	Received during the Month	Total Pending	Resolved*	Pending at the end of the Month**		Average Resolution time^ (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	Na
2	SEBI (SCORES)	0	0	0	0	0	0	Na
3	Depository	0	0	0	0	0	0	Na
4	Other Sources (if any)	0	0	0	0	0	0	Na
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>Na</b>

### Trend of Monthly disposal of Complaints - 2022-23

SN	Month	Carried forward from Previous Month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr	0	0	0	0
2	May	0	0	0	0
3	Jun	0			0
4	Jul	0			0
5	Aug	0			0
6	Sep	0			0
7	Oct	0			0
8	Nov	0			0
9	Dec	0			0
10	Jan	0			0
11	Feb	0			0
12	Mar	0			0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Trend of Monthly disposal of Complaints - 2021-22

SN	Month	Carried forward from Previous Month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr	0	0	0	0
2	May	0	0	0	0
3	Jun	0	0	0	0
4	Jul	0	0	0	0
5	Aug	0	0	0	0
6	Sep	0	0	0	0
7	Oct	0	0	0	0
8	Nov	0	0	0	0
9	Dec	0	0	0	0
10	Jan	0	0	0	0
11	Feb	0	1	1	0
12	Mar	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of Annual disposal of Complaints

SN	Year	Carried forward from Previous Year	Received during the Year	Resolved during the Year	Pending at the end of the Year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	1	1	0
6	2022-23	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>